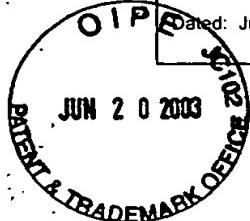


I hereby certify that this correspondence is being deposited with the U.S. Postal Service as Express Mail, Airbill No. EV 256028915US, in an envelope addressed to: MS RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Dated: June 20, 2003

Signature: Gail Miller
(Gail Miller)



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And/c
Docket No.: 50671/P004US/09902604
No. 10010602-1
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Mike Bimm, et al.

Application No.: 09/347,112

Filed: July 2, 1999

For: SYSTEM AND METHOD FOR UNIVERSAL
SERVICE ACTIVATION

RECEIVED

JUN 24 2003

Group Art Unit: 2141 Technology Center 2100

Examiner: A. Mirza

AMENDMENT

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated March 24, 2003 (Paper No. 10), please amend the above-identified U.S. patent application as follows:

In the Claims

Pursuant to 37 C.F.R. § 1.121(c)(1), Applicant sets forth amendment to claims 29 and 61 by rewriting those claims with all changes. Below, Applicant includes all pending claims, whether amended or unchanged, for the convenience of the Examiner.